

What Does My Treatment Plan Look Like?

Step 1: Consultation

- Review your hearing test and implications of your hearing loss.
- Discuss your lifestyle, listening needs and budget.
- Review various hearing aid styles and technology levels.

Step 2: Demonstration and Trial

- Listen to hearing aids specifically programmed to your hearing results.
- Experience improved hearing while communicating with your family member or loved one.
- Try hearing aids risk free for up to two weeks at home in your typical listening environments*.
- Basic instruction, counseling and realistic expectations on day to day use of hearing aids.

Step 3: Fitting

- Fine tuning of the hearing aids using real ear verification that ensures that the hearing aids are properly programmed according to your ears and hearing loss.
- Detailed instruction on cleaning and care, familiarization, counseling, and trouble shooting tips for ongoing use of your hearing aids.

Step 4: Follow-up

- Review questions encountered during the first few weeks.
- Fine tune or adjust hearing aids as needed.
- Review cleaning and maintenance schedule.
- Once follow up is completed, you will be scheduled for routine maintenance.

Step 5: Ongoing Service

- No charge for office visits, repairs, and services during warranty period, up to four years (*fee for service when outside of warranty or for instruments purchased elsewhere*).
- Quarterly preventative maintenance appointments which include otoscopy, cerumen removal and cleaning hearing aid(s).
- Walk in services available Monday through Friday.
- Batteries and cleanings supplies to keep your hearing aids in good working order.

*Most but not all hearing aids can be trialed due to style and/or severity of hearing loss.